

香港大學民意研究計劃

Public Opinion Programme, The University of Hong Kong



# **POPVote Technical Sharing Seminar**

Mr Jazz MA IT Manager Public Opinion Programme The University of Hong Kong September 2014

#### Agenda



- Overview of Civil Referendums
- Design of POPVote system
- Attacks timeline on 6.22 Civil Referendum
- Protections in place

#### **POPVote**



- Voting platform for mass engagement
- To construct a civil society by promoting civil participation
- To demonstrate an electronic voting system



### **Voting Channels**



#### Website

HKID number

SMS verification



 PopVote 普及投票

 ● PopWote 普及投票

 ● PopWote 普及投票

 ● PopWote 第日公司

 ● PopWote Po

#### Mobile App

HKID number

SMS verification





香港大學民意研究計劃 Public Opinion Programme The University of Hong Kong

普及投票 PopVote



請選擇語言 Please select a language

#### **Polling Stations** HKID card verification

#### Tablets







# Civil Referendums

### **Three Large-Scale Events**



3.23 Civil Referendum	New Year Civil Referendum	6.22 Civil Referendum		
March 23-24, 2012	arch 23-24, 2012 January 1, 2014			
Mock CE Election	Express views on the principles of CE Election	Constitutional reform proposals		
Web 66,005	Web 19,164	Web 235K		
App 71,831	App 40,234	Арр 486К		
Station 85.154	Station 2,771	Station 70K		
Total 222K	Total 62K	Total 792K		
「3·23 民間全民投票」結果	No doubts here	佔中全民投票初步結果		
梁振英 何俊仁 唐英年 棄權 (這	The representativeness of the chief executive nominating committee should be increased 图8.6% 图题	投票人数:787,767 の在處理紙張選票:6,600 新 1 \$2017時首連思・キ人支持:和平佑中 前政府提交以下方案: 問題2 短度政府方案不符編開標準算法 時、立法合應于否決:本人表示:		
得票率 17.8% 11.4% 16.3% 54.6%	7.2%     4.2%       Agree     Disagree       There should not be pre-stored ing in the chief     算管用	a 得想 331,427 票 成本 得想 第項 得想 立法會 度予否決 (87,89		
票站投票人數 85,154 <b>總投票人數</b>	91.2%	界 302,567票 立法會 59,47 案 (38.4%) 不應否決 (7.5%)		
網上投票人數         66,005           流動應用程式(Apps)投票人數         71,831	6%         2.8%         人民力           Agree         Disagree         Abstain         方           The chief executive nomination process should hold held and         方         方	■ 81,588票 (10.4%) 第編 31,12 (4.0%) 第編 31,12 (4.0%)		
<b>未列於數表廢票 已包於數表內</b> 到站投票廢票: 已知重複到站投票但無法剔除:3,622	element of chill monivation 要 94.3% 沒有投	業 (8.9%) 素 (0.7%)		

手機及網上重複登入被拒次數:15,111 離站投票廢票: 票站重複登入被拒次數:104 118 曾參與「學界3.・1影子民間全民投票」的18歲以下用戶:28

到站投票而無法测試有否重複投票:5,377

125



總投票人數: <b>787,767</b> の在處理紙張選票: 問題1 就2017時首選舉·本人支持「和平位中」 問題2 操業政府方案不行領謝			
問題1 就2017時首選舉·米人支持「和平佔中」 問題2 如果政府方案不得關 與政府程交以下方案: 問題2 探·立法會應予告決	仍在處理紙張選票:6,600多張		
	<sup>要相準</sup> 讓選民有荷正選 本人表示:		
選項 得票			
眞普聯 331,427 票 立法會 方案 (42,1%) 應予否決	691,972		
學界 302,567 票 立法音 方案 (38.4%) 不應否決	<b>59,472票</b> (7.5%)		
人民力量 81,588票 棄權 (10.4%) 棄權	<b>31,120票</b> (4.0%)		
棄權 70,418票 沒有投票 (8.9%)	<b>5,203票</b> (0.7%)		
沒有投票 1,767票 日子	Constants		
道教室	章:唐大興研 <b>、佔領中</b> 環		

### **Snapshots – 3.23 Civil Referendum**





### **Snapshots – 3.23 Civil Referendum**





#### Snapshots – New Year Civil Referendum <sup>普及</sup> 投票



### **Snapshots – 6.22 Civil Referendum**





Images from Google Images results - www.bastillepost.com

#### Incidents – 3.23 Civil Referendum



#### Public's view 'will count in CE poll'



A voter in the mock poll at Polytechnic University. Some disabled voters felt insulted after the organisers decided not to count their votes because of a change in the ballot's format. Photo : Edward Wong

none of the candidates had initiatives

Morning Posttalked to, five cast blank

votes, four voted for Tang, one for Ho

and another for Leung. The others re-

said they felt insulted after the mock

election's organisers decided not to

count their votes because of a change

in the ballot's format. About 200 of

them voted yesterday before the Uni-

versity of Hong Kong's public opin-

ion programme announced that pa-

per ballots should be placed into en-

velopes with the voters' identity card

"That's just wrong," said Tony

He also criticised the organisers

numbers written on them.

Federation of the Blind.

fused to disclose their choice. Separately, some disabled voters

Of the 16 people the South China

to narrow the wealth gap.

#### Thousands queue to vote in mock election

Ada Lee ada.lee@scmp.com

Thousands stood in long queues to cast ballots in yesterday's mock election for the city's new leader.

They said the wait was worth the opportunity to express their political views. Some travelled for up to an hour to get to the main polling station at Polytechnic University, in Hung Hom, only to stand in line when the online voting system broke down.

Many cast blank ballots, saying none of the three candidates would make a suitable chief executive. Others said they cherished the chance to express their views since they had no say in the election on Sunday.

At the university, some people waited for as long as half an hour in the 200-strong queue before they could cast their votes

A marketing lecturer at the university took the time to vote for Henry

Images from SCMP

#### Opinion surveys and the exposure of scandals by media will be major factors in result, experts say

#### **Colleen** Lee colleen.lee@scmp.com

Public opinion and the media's exposure of scandals have shaped the voting preference of the 1,193 Election Committee members like never before, experts say, with the decision on the next chief executive expected tomorrow.

The past months have seen the media expose everything from the illegal basement under a home owned by Henry Tang Ying-yen's wife to the notorious dinner attended by members of Leung Chun-ying's campaign team and a controversial businessman known as "Shanghai Boy". The dinner led to questions about "black gold politics", or collusion with triads.

Many stories were credited to unnamed sources-leading to suspicion that rival candidates or their supporters were behind the negative attacks. Dr Chung Kim-wah, an assistant

professor of applied social sciences at Polytechnic University, said: "[The scandals] had a certain impact on Leung and Tang. But [the question of] whether Election Committee members may change their voting preferences due to public opinion

still hangs in the air. He added: "In Hong Kong's smallcircle election, most people cannot vote [for their chief executive]. Their views can only be expressed by opinion polls. So beating rivals in popularity polls has become a way for candidates to gain political capital."

The Liberal Party - originally a stronghold of support for its former member Tang, to whom it provided 62 nominations - said on Wednesday its members and allies would be given free choice between casting a blank vote or opting for Tang.

But the party's leaders said they Shing Li-lim from the Hong Kong would cast blank ballots to reflect the feelings of the public, party chairwoman Miriam Lau Kin-yee said.

Ocean Park boss Allan Zeman also for requiring voters to write their identity card numbers on the envelopes, saving that was against the

nominated Tang, but said he would have to close the gap to within 20 percentage points of Leung in the polls to justify voting for him.

Tang, once tipped as Beijing's favoured candidate, enjoyed a slight advantage over Leung in polls in the middle of last year.

But Tang's admission of an extramarital affair in October saw him fall behind Leung, who led by 30 percentage points at the height of Tang's illegal structure row in February.

Chung said the fact that revelations about the 2,200 sq ft basement at the house in Kowloon Tong dripped out in several big-circulation newspapers over a few days made it "obvious it was carefully plotted".

He said: "The revelation did affect the election, in particular hitting Tang's popularity

Chung said the long-running story of Leung's failure to declare a conflict of interests while serving on the judging panel for a 2001 design competition for the West Kowloon arts hub may have raised questions about his integrity.

The row was first reported by Eastweek magazine, part of Sing Tao News Corporation, chaired by Tang nominator Charles Ho Tsu-kwok. The government confirmed later

that an entrant had suspected links with Leung, having named his company DTZ as its property adviser.

Professor Clement So York-kee, of the school of journalism and communication at Chinese University, said media coverage "probably indirectly affected" the public's perception of the candidates.

"The general public cannot take part in the [Election Committee] vote, but may reflect their views through opinion polls. The findings can be used for reference for the central government and various sectors," he said.

State leaders including Premier Wen Jiabao (温家寶) and Wang Guangya (王光亞), director of Beijing's Hong Kong and Macau Affairs Office, say the city's next leader would need a high degree of public acceptance.

#### CHIEF EXECUTIVE ELECTION

#### **LEUNG ALMOST HOME AS PLEDGES ROLL IN**

Former Executive Council convenor sees number of supporters swell, while Tang faces an uphill battle in gaining backers for him to become HK's next leader

#### Tanna Chong and Emily Tsang

Leung Chun-ying will probably secure at least the minimum 601 votes he needs to win the chief executive election tomorrow

The ranks of his backers continued to increase yesterday, as several voting blocs declared all or some of their members on the Election Committee would cast their ballots for the former Executive Council convenor, now widely regarded as Beijing's preferred choice.

Alliance for the Betterment and Progress of Hong Kong, and many in the religious and the cultural subsectors.

ing to a count by the Post. DAB chairman Tam Yiu-chung said the party had agreed to support Leung - during an hour-long central ittee meeting - and to "advise" all 147 of its members on the Election Committee to vote accordingly.

would be compelled to support Leame, and if there was a penalty for violators, Tam said: "We believe 'advise' is the best word to use, as the 147 nembers may be voting at different times, and only they will know who hey voted for. I have full confidence At one long queue at Polytechnic that all 147 members will treasure the party's advice when they vote."

University last night, teacher Tedman Chan said he was disappointed The party hoped to avoid an inthat the website was being backed as conclusive election result, in which it had undermined freedom of exno candidate wins the minimum 601 votes, he said. That would bring unpression. "I want my voice heard, certainty to the city and worsen its rent sense of social disharmony A 48-year-old man, who only In explaining why Leung won the party's support, Tam said: "He left a

identified himself as Chiu, said he queued to cast his vote after finishing orking in Shenzhen. "If I don't vote now, I'm afraid I

won't have chance to express my choice in future," he said. The pan-democrats' chief execu-

tive candidate, Albert Ho Chun-yan, arrived at a polling station at about 9.30am to find the system out of action. He used the occasion for a little

very good impression with all party members he met. We agree with his policy platform."

But uncertainties remain because some voters, including the Chinese medicine subsector, the 25-member engineering group and tycoon voters, have yet to decide who to

After learning about the DAB's support. Leung said he would seek further support "until the last moment" Issuing a letter to Election Committee members for the third day in a

They included the Democratic row to convince them of his sincerik. Leung stressed he would work with all sectors to build a democratic elec tion culture and strive to "reconcile By day's end, Leung had secured the cracks caused by the election". between 563 and 643 votes, accord-Forty of 60 electors from the reli-

gion subsector - with strong pro-Beijing backgrounds - decided to shift their support from Henry Tang Yingyen to Leung. Most of the members from Muslim, Taoist, Confucian and Buddhist groups were originally strong Tang

When asked whether its members supporters, since he was believed to be Beijing's favourite. Now some of these supporters acknowledge re-ceiving what they called "a different message from officials in the central overnment" over the past few days. "The message we received suggested we vote according to the pop-

arity of the candidate," said Hau Wing-cheong, from the Hong Kong Taoist Association. "It is clearly a change of mind from the former favourite, and I think a majority will vote according to the will of those higher up." Members of the four religious

groups will have a final meeting toprow morning to decide on a united move

The cultural subsector will give all its 14 votes to Leung, according to member Lee Kok-keung.

"We have reached a consensus to vote for Leung, including the six members who earlier nominated Tang," said Lee.

Tang called on voters to "cast their sallot according to their conscience"

tive election yesterday failed to deter Hongkongers from queuing outside even though I have to wait for 30 minpolling stations for the chance to cast utes here after work." Chan said. their ballots, which they are not entitled to in tomorrow's election. Dr Robert Chung Ting-yiu, director of the Public Opinion Programme at the University of Hong Kong, said unusual activity had been noticed in

Ada Lee and Tanna Chong

Hackers' attacks on the online polling

system for the simulated chief execu-

the system shortly after 7am. Computers could not connect to the University of Hong Kong's server, and the main polling station at Polytechnic University switched from electronic to paper ballots at around 10.30am



People queue to vote in the mock chief executive election at a polling station

Hackers fail to deter voters in mock CE poll

Ordinary Hongkongers queue patiently to have their

### Incidents – 3.23 Civil Referendum





Image from AppleDaily

### **Incidents – New Year Civil Referendum**



[The poll] generated a sudden surge of text messages to ... one number

Images from SCMP

## TELECOMS CSL, CITIC LINKED TO TROUBLED 'REFERENDUM'

**Two companies** identified by industry sources after voters in Occupy Central poll on electoral reform struggle to get text messages through

#### Phila Siu phila.siu@scmp.com

CSL was the telecommunications company hired by the University of Hong Kong to support a New Year's Day "referendum" on electoral reform that was plagued by technical problems.

Three industry sources identified CSL as the company involved, while two of the sources said Citic Telecom International, which runs the server that acts as a gateway for text messages sent between different phone networks, may also have been responsible for some people being unable to cast votes.

"Too many [text] messages came in and Citic's gateway could not handle them in time," one source said.

Questioned about its involvement in the poll, CSL would not confirm that it was the company working with HKU, but said it had "prepared sufficient network bandwidth for the voting".

Citic said it had not been told the details of the poll in advance, meaning it was caught by sur-



HKU IT official Jazz Ma



#### [The poll] generated a sudden surge of text messages to ... one number

SUTTON CHEUNG, CITIC

number. They then received a text message with an authentication code that they had to send by text to a CSL server.

An unknown number of vot-

public opinion programme, refused to confirm or deny whether CSL was the company it worked with, citing a confidentiality agreement. But he reiterated that problems emerged even though the number of messages was well below the capacity of the telecommunications firm's server.

Friday, January 10, 2014 C3

Ma met representatives of the company on Tuesday, who told him the problems were down to network "congestion".

Ma said he was aware that the errors affected text messages sent between different networks, supporting industry sources' claims that Citic may have played a role in the fiasco.

"One reason for the problems could be that Citic's gateway does not have enough bandwidth," the source said.

Sutton Cheung, Citic's chief technology officer, said: "The company was not made aware of the text application associated with the voting activities conducted by HKU's electoral reform poll, which generated a sudden surge of text messages towards one single recipient phone number. This resulted in a delay of text-message delivery." Citic refused to say directly whether that meant CSL had not informed it about the poll before it took place, as experts said CSL would have needed to do so to ensure

### Incidents – 6.22 Civil Referendum







Matthew Prince @eastdakota



Battling 300Gbps+ attack right now. Knew it was coming so well prepared. Helluva story someday.

## **IT Advisory Group**



Established since Jan 2013. 11 members now.

- Mr. S.C. Leung, Convenor of IT Advisory Group (Director, Internet Society Hong Kong)
- Dr. K.P. Chow (Department of Computer Science, The University of Hong Kong)
- Dr. Joe CK Yau (Department of Computer Science, Hong Kong Baptist University)
- Dr. Ricci Ieong (Director, Cloud Security Alliance HK & Macau Chapter)
- Mr. Henry Ng (Head of Consulting Service of an international consultancy firm)
- Mr. Vincent Ip (Council Member of Information Security and Forensics Society)
- Mr. Eric Fan (Vice Chairperson, Professional Information Security Association)
- Mr. Chester Soong (Chairperson, Internet Society Hong Kong)
- Mr. Ben Cheng (Vice Chairperson, Convenor, Startup Working Group, Internet Society Hong Kong)
- Mr. Sang Young (Director, Education; Convenor, Security & Privacy Working Group, Internet Society Hong Kong)
- Mr. Ken Lam (Director; Convenor, Internet Application Development Working Group, Internet Society Hong Kong)





# **Design Principles**

## **Design Principles**



- Availability
- Uniqueness
- Fairness
- Privacy
- Eligibility
- Integrity



Z4/ |



High availability

Handle high traffic during voting period



Scalable cloud server Load balancer Auto-scaling Multi-availability zone DDoS Protection







#### Count only one vote for each voter



Information required HKID Mobile phone number SMS









Every eligible person can vote

Cater as many people as we can



## On-Site & Off-Site voting channels Website, Mobile App & Polling Station



Paper ballot as backup







#### Hong Kong Permanent Resident

Aged 18+

#### 本人是年滿十八歲的香港永久性居民



#### Voter to declare

HKID card image from http://www.gov.hk/tc/residents/immigration/idcard/hkic/smartid.htm







Personal data HKID & Mobile phone number

Sensitive data Voting decision



Hashing

Encryption

Short Data Retention

Inform PCPD

### Integrity





#### High data integrity

Accurate



Protected by firewall

SSL connection

All personal data are hashed

Ballots are encrypted

Audit the counting process





# System Design



#### 0. Download POPVote mobile app

- 1. Read the terms
- 2. Input HKID & mobile number
- 3. Send an SMS to POPVote system
- 4. Cast your vote

#### ●●●●● SMC HK 🗢 20:55





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普及投票 PopVote



請選擇語言 Please select a language





🕀 🛈 64% 🔲 🖬

請投票

普及投票 扳回 0. Download POPVote mobile app 閱讀條款 >> 輸入資料 >> 身份驗證 >> **投**票人士必須是查港永久居民, 亚 於投票日年滿十八歲或以上。 1. Read the terms 投票人士必須確保傳送的任何短 訊,均不含任何病毒或可能影響此 2. Input HKID & mobile number 投票運作的元素,又或對香港大學 民意研究計劃的資料或系統造成損 害、干擾或刪減。電訊商可能會向 發送短訊者收取費用,有關費用與 3. Send an SMS to POPVote system 香港大學民意研究計劃無關。 所有收集的個人資料只用作是次活 動的身分驗証,傳送時會使用SSL 4. Cast your vote 進行加密,並會以不能還原的散列 代碼形式記錄於伺服器,以確保有 關資料實際上無法被人破解和還 原。所有個人資料將在投票活動結 束後一星期內於伺服器完全刪除。



●●●●● SMC HK 3G

11:02



●●●●● SMC HK 穼 20:55 82% 扳回 普及投票 0. Download POPVote mobile app 閱讀條款 >> 輸入資料 >> 身份驗證 >> 請投票 1. Read the terms 身份證號碼: 2. Input HKID & mobile number 手機號碼: 年滿十八歲 3. Send an SMS to POPVote system 是 否 香港永久性居民?

4. Cast your vote

提交



- 0. Download POPVote mobile app
- 1. Read the terms
- 2. Input HKID & mobile number
- 3. Send an SMS to POPVote system
- 4. Cast your vote

••••• SMC HK 🗢	20:56	O 82% 🗩
返回 雚	皆及投票	
E RYANGE NOS	CALCON V. S	XX
V/CRKX	7017	1.1
A H	1 OX I	26
	N. W. W.	
76k7		
1 oni		_
提交	更新圖	片
香港永久性居民?		
1234	5678	390
- / : ;	() \$ 8	& @ "
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АВС 🌐 👰	space	return



● ● ● 82% ■ □
普及投票 取消
閱讀條款 >> 輸入資料 >> 身份驗證 >> 請投票
剩餘時間: 29:58
請使用你的手機,發送短訊內容
9766
到
59908199

請確認你的手機號碼是 99900000

按此自動發送短訊

0. Download POPVote mobile app

1. Read the terms

2. Input HKID & mobile number

3. Send an SMS to POPVote system

4. Cast your vote



- ●●●●● SMC HK 🤶 20:56 普及投票 取消 剩餘時間: 09:52 就2047財政預算,本人希望「有 關人士」採用以下顏色作封面: 1. 橙紅似蛋黃顏色 2. 鮮黃檸檬顏色 3. 深藍顏色 棄權 如果有關財政預算不符市民在事 先提出的要求,立法會應予否 決。本人表示: 立法會應予否決 立法會不應否決 棄權 提交選票
- 0. Download POPVote mobile app
- 1. Read the terms
- 2. Input HKID & mobile number
- 3. Send an SMS to POPVote system
- 4. Cast your vote







#### CloudFlare – DNS, Firewall, CDN



Project website - https://popvote.hk



Voting website https://secure.popvote.hk

API requests https://api-\*\*\*\*.popvote.hk







Native iOS and Android apps



●●●●● SMC HK 奈	20:56		• •	82% 🔳
	普及投	票		取消
閱讀條款 >> 輸/	入資料 >>	身份驗證	>>	請投票
3	<b>剛餘時間</b> :	29:58		
請使用你	的手機,	發送短	訊內領	容
	976	6		
	到			
	59908	199		
請確	認你的手	機號碼	是	
	999000	000		
拔	此自動發	送短訊		

Manifest files hosted on AWS S3
API endpoints, text strings, voting hours, motions, etc.

#### Bring convenience to SMS verification

### **Polling Station**



AWS

ER





#### • Enter HKID card no.





Validation passed. Tap "Proceed to vote".





<b>Registration Machine</b>	Voting Machine
POPVOTE 普及投票 三	POPVOTE 普及投票 📃
HKID       Clinit         Language       中文       English       Submit         Voting Machine Status       Voting Machine: voting       2014-04-30 12:38:25         machine       machine       Machine       Machine         #       Reg. Time       Action       Machine	那餘時間: 09:51   取消股累   就2017特首選舉,本人支持「和平佔中」向政府 定文以下方案:   1. 橙紅似蛋黃顏色   2. 鮮黃檸檬顏色   3. 深藍顏色   3. 深藍顏色   文報   如果政府方案不符國際標準讓選民有真正選擇, 立法會應予否決。本人表示:   立法會應予否決   立法會亦為   東權
	相大湖西



<b>Registration Machine</b>	Voting Machine
POPVOTE 普及投票 三	就2017特首選舉,本人支持「和平佔中」向政府 提交以下方案: 1. 橙紅似蛋黃顏色
HKID ( ) Language ●中文 OEnglish Submit	The page at 175.159.167.181 says: 你的選擇 - 議題1: 1. 橙紅似蛋黃顏色 議題2: 立法會應予否決
Voting Machine StatusVoting Machine: votingLast online time of voting2014-04-30 12:38:25machine2014-04-30 12:38:25	Cancel OK 如未政府刀案不何國际保华融选民有具工选择, 立法會應予否決。本人表示:
# Reg. Time Action	





#### **Voting Machine**

投票已完成,請跟隨指示離

投票完成

開票站。

POPVOTE 普及投票

#### 





#### Website & Mobile App

#### HKID number

#### Mobile number

Either one can only vote once



#### **Polling Stations**

#### HKID number

Can only vote once at each Polling Station

OPVOTE 🕯	普及投票	E			≡
HKID	already	used in v	oting.		
1	HKID			(	)
Lang	uage	◉中文		⊖English	Submit
Voting N	Machine	e Status		🗸 Voti	ng Machine: idle
Last onl machine	line tim e	e of votin	g	2014	-04-30 12:37:03
#	Reg.	Time	Action	ı	

### **Ballot Counting – Scenario A**





### **Ballot Counting – Scenario B**





### **Ballot Counting**



	境內離站投票 Local Off-site Voting		境內到站投票 Local On-site Voting	境外到站投票 Overseas On-site Voting	
	流動程式 Mobile App	互聯網站 Website	實體票站 Polling Stations	實體票站 Polling Station	
投票時間 Voting time	12:00, 2014.6.20 - 21:00, 2014.6.29		2014.6.22 - 2014.6.29	15:00 - 18:00 2014.6.14	
電子選票 e-votes	495,797	239,303	63,857		
紙張選票 p-votes			6,634	391	
已剔除選票 Eliminated votes	- 9,655	- 3,406	- 113		
有效選票 Valid votes	792,808				







#### Mock Voting & Pre-registration: 13<sup>th</sup> – 18<sup>th</sup> June 2014





 $15^{\text{th}} - 16^{\text{th}}$ - More than 100 billion DNS queries in Amazon usage report - Amazon stopped providing Route 53 and CloudFront services - Protection service provider UDomain under DDoS attack - Peak traffic at 10Gbps, consumed most the bandwidth - UDomain stopped providing protection service - CloudFlare protection service turned on 17<sup>th</sup> - Reported to the Police

 $18^{\text{th}}$ 

19<sup>th</sup>



- Mock voting and pre-registration ended

- More than 20K votes and registration
- Enrolled CloudFlare Project Galileo
  - CloudFlare provided 4 dedicated name servers

 $20^{\text{th}}$ 



#### 6.22 Civil Referendum: 20th – 29th June

- CloudFlare mitigated 300Gbps DDoS attack right before the voting began
  - Transferred zone files to some DNS service providers ('A' records to CloudFlare proxies)
  - Large amount of random and non-existent sub-domain queries (e.g. aasj289.popvote.hk)
  - Technique used to whitelist existent sub-domains
  - Voting system smoothly rolled out
  - Received 30K-50K votes per hour in the first day of voting



- Fake email received by SMS service provider to seek for 23<sup>rd</sup> SMS usage report  $27^{\text{th}}$ - Phishing websites were found http://popvotes.hk http://secure.popsvote.hk - HKDNR turned them down - Received about 800K votes 29<sup>th</sup> 1<sup>st</sup> & 2<sup>nd</sup> July - Malicious calls to HKUPOP telephone numbers

Others



- Rumours about duplicate votes

Rumours about Data Leakage from Civil Referendum
 System



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# Protection

#### Protection





Shielded by CloudFlare Firewall

Whole AWS infrastructure is isolated from the public, using AWS Security Groups



Captcha to protect API endpoints



All transmitted data are SSL encrypted

#### Protection



f12443ffa921ea97dca00811744 f8784f3e8b494736d1164b3898 c5892b0f6a27c9895b175e651d 8214c4825027f47e74ae422d80 e05c712bce18f0cda6d878c

#### All HKID and Phone numbers are hashed



All ballots are encrypted using PKI

### Protection





Private key is divided into 3 and held by 3 non-technical workers

Redundancy is added to avoid the corruption or loss of the key

Gathering the portion from at least 2 holders is required to merge a private key for decryption







# Thanks for listening.

## more on RTHK Media Digest February, 2014