

# HONG KONG TRANSPORTATION SERVICES PUBLIC OPINION SURVEY 2019

Uber Hong Kong commissioned The University of Hong Kong Public Opinion Programme to conduct a public survey on Hong Kong's Transportation Service on 25- 27 March 2019. Results show:

74%

of respondents agree that the government should

legalize Uber  
and monitor the services



Sample Size



Male 244



Female 271

84%

of interviewed Uber  
users are satisfied with  
**Uber's** service

43%

of interviewed taxi users are satisfied  
with taxi's service in Hong Kong

60%

of respondents agree that the  
government should include  
measures that promote ride  
sharing when developing  
smart city.

82%

of respondents agree that  
promoting "innovative technology"  
helps elevate competitiveness  
of Hong Kong.

64%

of interviewees agree that the government overprotects  
existing industries and vested interests regarding  
facilitation of "innovative technology".

